



March 27, 2020

**PUMPS**

Dear Customer /Sundyne Channel Partner

**COMPRESSORS**

Subject: Sundyne Business Operating Update

**GENUINE PARTS**

Like most companies, Sundyne has been affected by the COVID-19 crisis, which continues to evolve. As with any other urgent situation, we face any change with the highest sense of responsibility towards our customers, partners and employees, all while following the guidelines and mandates of local, national and international authorities.

**SERVICE**

While this is still a rapidly evolving situation, we are diligently trying to mitigate the negative impact of these circumstances. We realize our customers and partners are also facing the same challenges and thought it would be prudent to inform you of our current state.

**Sundyne's global manufacturing plants and offices remain open and operating.** Our intent is to continue to manufacture and ship product as timely as possible with as little risk to our employees and the communities in which we operate. Should you have any questions or concerns feel free to contact our sales team who are there to support your needs.

Our service support function is operational, and we will continue to deliver spare parts around the world. To this effect, in case of any questions, concerns or needs, you can contact us at the email addresses and numbers below.

**Brands**

Sundyne

Marelli

Sunflo

Ansimag

HMD/Kontro

Best Regards,

A handwritten signature in black ink, appearing to read "Mark Sefcik".

Mark Sefcik  
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