



March 19, 2020

PUMPS

Dear Customer /Sundyne Channel Partner

COMPRESSORS

GENUINE PARTS

SERVICE

Like most companies, Sundyne has been affected by the COVID-19 health crisis, which is evolving in a very quick and unexpected manner. As with any other urgent situation, we face any change with the highest sense of responsibility towards our customers, partners and employees, all while following the guidelines and mandates of local, national and international authorities.

While this is still a rapidly-evolving situation, we are diligently trying to mitigate the negative impact of these circumstances. We realize our customers and partners are also facing the same challenges and thought it would be prudent to inform you of our current state.

In order to comply with government mandates, we have several employees working from home so there may be periods of delayed response to phone calls and email. Sundyne's manufacturing plants will stay open in terms of production for as long as the local governments will allow. However, for the safety of our employees, we are adjusting the working hours so that employees are exposed to fewer people at any given time. Our intent is to continue to manufacture and ship product as timely as possible with as little risk to our employees and the communities in which we operate.

We would like to thank you for your understanding and assure you that we are reacting to these difficult circumstances that are beyond our control. Should you have any questions or concerns feel free to contact our sales team who remain at your disposal.

Brands

Sundyne

Marelli

Sunflo

Ansimag

HMD/Kontro

Additionally, we would also like to inform our customers that our service support function is active and we will continue to deliver spare parts around the world as long as we can.

To this effect, in case of any questions, concerns or needs, you can contact us at the email addresses and numbers below.

Best Regards,

A handwritten signature in black ink, appearing to read "Mark Sefcik".

Mark Sefcik
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